

The Diemasters

10/2/2009

EXAMPLE

Dear Valued Supplier,

From 1/1/2008 to 12/31/2008, we have been monitoring your performance. The lower the rating, the better the score. 1.00 is considered to be 100% conformance. Any rating below this number (i.e. 0.999 or lower) indicates a performance level which EXCEEDS expectations. Any number above 1.00 (i.e. 1.001 or higher) indicates a failure on your part to meet our expectations regarding one or more of the areas we are monitoring. For your convenience, a letter has been attached reminding you of the specifics of this rating system. For the period mentioned above, your current rating is 1.001

Below is the data from which your rating was developed.

Dollar amount of paid invoices for period:	\$718,399.09	Number of receipts this period:	112
Early Receipt violations	(\$25) 0	Penalty assessed this period	\$0
Late Receipt violations	(\$250) 7	Penalty assessed this period	\$1,750
Over and Under violations	(\$50) 3	Penalty assessed this period	\$150
Rejected Shipments violations	(\$500) 0	Penalty assessed this period	\$0
Shipping Violations	(\$25) 0	Penalty assessed this period	\$0
Subsequent Rejections violations	(\$250) 0	Penalty assessed this period	\$0
ISO.QS Non-certification	(\$100) 0	Penalty assessed this period	\$0
Corrective Action/Survey violations	(\$50) 0	Penalty assessed this period	\$0
Miscellaneous Credit	(\$1) 0	Credit assessed this period	\$0
ISO.QS Certification credit	(\$100) 12	Credit assessed this period	\$1,200
Exceptional Performance credit	(\$250) 0	Amount assessed total for period	\$0

As a reminder, the above assessed values are not physical debits and credits. Your rating factor allows us to determine a more realistic cost of doing business and helps us determine who gets future business opportunities. In some instances, your rating may be distorted due to a low sales volume during the period. Additional notes may be noted below.

Contact with questions or concerns about this report. 847-640-9900.